

## CUSTOMER CHECK LIST

### PREPARATIONS FOR FLOORING INSTALLATION

1. All knick-knacks, breakables, laundry, toys, bed linens, pillows, rugs, pictures, lamps, CD's and DVD's removed and stored.
2. All electronics and computers disconnected, removed and stored.
3. All closets prepared by removing shoes, toys, boxes, etc., and long clothing up off the floor.
4. All books removed from portable book shelves and stored; china and valuables removed from china hutch.
5. We do **not** move grandfather clocks, pool tables, pianos, water beds, aquariums, large screen televisions, exercise equipment, built-in or large office desks, some safe's, bed ensembles requiring extensive disassembly may not be able to be moved or will require an additional charge.
6. If, due to the condition of some furniture, our installers are concerned that a particular item cannot be moved without it being damaged, we may not be able to move it. If you choose to have our installers move the furniture in question anyway you will be required to sign a waiver.
7. If a specific item in your home is particularly valuable to you, please take appropriate measures to protect it or have it safely moved prior to our arrival.
8. If existing carpet is saturated from pet urine or other objectionable materials, customer will be responsible for carpet removal or a \$1.50/sq. yd. additional charge will apply.
9. If, upon our installers arrival, any of the above stated conditions exist, your flooring installation will need to be re-scheduled for another day or additional charges will be necessary.
10. If Carpet To Go is removing and re-installing appliances (specifically washers, dryers, refrigerators with ice makers, toilets, pedestal sinks) you will need to inspect plumbing before our installers leave the job. CTG assumes no responsibility for plumbing leaks. If you have any concerns about specific plumbing issues, please notify us in advance. If installer has concerns about any plumbing connections the installer will not reconnect. Additionally, we will **NOT** be responsible for plumbing issues arising from a change in floor height.
11. When doors are removed to install your new flooring, they will be re-hung **unless the thickness of your new flooring does not allow it. Carpet To Go does not cut down doors.**

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**Initial**